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COER University
END SEMESTER EXAMINATION, EVEN SEM 2022-23

Time : 3 hours
Program Name : MCA
Course Name : Leadership & Management Skills

Total Marks : 100
Semester : II
Course Code : UCC003

Note: All questions are compulsory. No student is allowed to leave the examination hall before the completion of the time.

Q. No 1	Attempt Any Four Parts. Each Question Carries 5 Marks.	CO	BL
(a)	How can effective conversation skills help in resolving conflicts?	CO 1	1,2
(b)	A leaders create a culture of constructive conflict resolution within their organization?	CO 1	1,2
(c)	What are Group Buildings Methods?	CO 1	1
(d)	Describe some common barriers to effective communication, and how can they be overcome?	CO 1	1,2
(e)	leaders develop their communication skills to effectively communicate with their team members. Define?	CO 1	1,2

Q. No 2	Attempt Any Four Parts. Each Question Carries 5 Marks.	CO	BL
(a)	How do competent managers handle employee development and career progression?	CO 2	1,2
(b)	How can individuals improve their ability to learn and retain new information?	CO 2	1,2
(c)	What are the important steps in Personal Finance.	CO 2	1
(d)	What do you mean by Work Place Behaviour?	CO 2	1
(e)	What are some effective techniques for building and maintaining strong relationships with employees as a competent manager?	CO 2	1,2

Q. No 3	Attempt Any Four Parts. Each Question Carries 5 Marks.	CO	BL
(a)	How can individuals develop self-awareness, and what are some strategies for improving self-reflection and introspection?	CO 3	2,3
(b)	How can individuals use self-awareness to improve their relationships with others, such as by improving communication, empathy, and conflict resolution skills?	CO 3	2,3
(c)	What do you mean by Self Assessment?	CO 3	1
(d)	What is emotional intelligence, and how does it differ from other types of intelligence?	CO 3	2,3
(e)	What are some common benefits of emotional intelligence, such as improved relationships, communication, and conflict resolution skills?	CO 3	2,3

Q. No 4	Attempt Any Two Parts. Each Question Carries 10 Marks.	CO	BL
(a)	What are some common traits shared by successful entrepreneurs?	CO 4	2,3
(b)	What are the important characteristics of Entrepreneurship?	CO 4	1
(c)	How has globalization impacted the world of entrepreneurship?	CO 4	2,3

Q. No 5	Attempt Any Two Parts. Each Question Carries 10 Marks.	CO	BL
(a)	Why is Ethical competence required in Professional world ?	CO 5	1
(b)	What is the model of Human value?	CO 5	1
(c)	Define the three types of Self Development Method?	CO 5	1

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