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COER University

END SEMESTER EXAMINATION, EVEN SEM 2022-23 (BACK PAPER)

Time : 3 hours

Program Name : MBA

Course Name : Organizational Behavior

Total Marks : 100

Semester : II

Course Code : SOB 514

Note: All questions are compulsory. No student is allowed to leave the examination hall before the completion of the time.

Q. No 1	Attempt Any Four Parts. Each Question Carries 5 Marks.	CO	BL
(a)	Sketch three levels of analysis in OB model?	CO 1	1
(b)	Define the contribution of Psychology to Organizational Behavior.	CO 1	1
(c)	Memorize organization and main components of an organization?	CO 1	1
(d)	Define Organizational Behaviour. State its importance and scope.	CO 1	1
(e)	What are the major behavioral science disciplines that contribute to OB?	CO 1	1

Q. No 2	Attempt Any Four Parts. Each Question Carries 5 Marks.	CO	BL
(a)	Describe Learning and various factors that affect Learning.	CO 2	2
(b)	Describe Attitude and factors influencing attitude.	CO 2	2
(c)	Interpret Personality and the major determinants of personality.	CO 2	2
(d)	Defines the term 'perception' and explains 'perception process'.	CO 2	2
(e)	Describe need for achievement, power, and affiliation, and identify how these acquired needs affect work behavior.	CO 2	2

Q. No 3	Attempt Any Four Parts. Each Question Carries 5 Marks.	CO	BL
(a)	Distinguish clearly between intrapersonal and interpersonal conflicts. Quote an example. How does it deteriorate teamwork in the organization?	CO 3	3
(b)	Interpret Johari Window and also illustrate its limitation.	CO 3	3
(c)	Define Transactional Analysis. List its nature and objectives in brief.	CO 3	3
(d)	Identify charismatic leadership and Sketch the characteristics of Charismatic Leadership.	CO 3	3
(e)	Contrast between downward, upward, and lateral communication. Illustrate the same with the relevant example.	CO 3	3

Q. No 4	Attempt Any Two Parts. Each Question Carries 10 Marks.	CO	BL
(a)	Discover what structure make for fast decisions and delivery of product or service?	CO 4	4
(b)	With the availability of advanced information technology that allows an organization's work to be done anywhere at any time, is organizing still an important managerial function? Why or why not?	CO 4	4
(c)	Examine advantages and disadvantages of divisional organizational structure.	CO 4	4

Q. No 5	Attempt Any Two Parts. Each Question Carries 10 Marks.	CO	BL
(a)	Assess the reasons for employee resistance to change?	CO 5	5
(b)	Determine any two types of Intervention and their significance to the organization.	CO 5	5
(c)	Investigate the external and internal factors which create the need for change in organizations.	CO 5	5

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